

6 What can a business expect when inspected by the city?

The inspection will include a meeting with the business representative, a walk-through of the facility, evaluation of current storm water best management practices and recommendations for additional measures that may be required to comply with the 2002 MS4 Permit and the city's storm water ordinance. Educational material will also be provided to the business representative. If a follow-up inspection is required the city's inspector will schedule one for a later date.

7 What will happen if I do not comply with the city inspector's recommendations?

The city is mandated by the State to establish sanctions for non-compliance. Sanctions may include:

- Verbal or written warnings
- Notice of violation or non-compliance
- Administrative Order
- Stop work or Cease and Desist Order
- Imposition of monetary penalties or criminal prosecution (infraction or misdemeanor)

8 Will the city charge a fee for these inspections?

The State of California has not provided any funding to Moreno Valley for this mandated inspection program, therefore the city is required to charge a fee to recover its costs. If the city ignores the State mandate it will be subject to significant monetary penalties, potentially up to and possibly greater than \$27,500 per day. The city has adopted inspection fees for restaurants, commercial and industrial businesses and will be evaluating them this fiscal year.

9

Businesses are not the only cause of storm water and non-storm water pollution. What is the city doing in those other areas?

Storm water and non-storm water pollution comes from a variety of sources. The city is committed to improving water quality and reducing the amount of pollutants that enter our precious waterways. For example, the city already performs construction site inspections to address erosion and prevent sediment from entering our streets and storm drains. Also, the city is enforcing urban runoff requirements on new and significant redevelopment projects whereby developers must incorporate a variety of BMPs into their projects.

The City of Moreno Valley looks forward to working with you to help keep our waterways clean.

For more information or assistance,

please call 951.413.3497.

9/2004



**Pollution
Abatement**
Business Inspection Program
National Pollutant Discharge
Elimination System Permit

In order to comply with the 2002 Municipal Separate Storm Sewer System (MS4) National Pollutant Discharge Elimination System (NPDES) Permit for the Santa Ana River Watershed Region issued by the Santa Ana Regional Water Quality Control Board for the State of California, the **City of Moreno Valley is mandated** to perform storm water and non-storm water compliance inspections of local businesses to ensure the businesses are complying with the MS4 Permit and the city's storm water ordinance.



Questions & Answers

Below are some frequently asked questions about the NPDES Pollution Abatement Program

1

Runoff from my business goes to a storm drain inlet in my parking lot or it flows to the city street. Doesn't this runoff eventually go the sewer treatment plant to be cleaned?

The water that drains down the sink or toilet drains to the sanitary sewer and is treated at the sewer treatment plant, but storm water and non-storm water runoff from parking lots and landscape areas enter our streets and storm drains. This water does not receive any treatment and flows directly to our channels, rivers, lakes and finally the ocean. It is essential that this urban runoff be cleaned to the "maximum extent practicable."

2

The County Department of Environmental Health Compliance Assistance Program (CAP) already comes to my business and performs a storm water compliance survey. Does this mean I will not be inspected by the city?

The city is responsible for the inspection program. CAP provides a valuable service that the city will utilize. The city will evaluate the results of the most recent CAP survey to determine if the facility is in compliance with the MS4 Permit and its storm water ordinance. If the facility is in compliance, the city will not perform the currently scheduled inspection. If the facility is not in compliance, the city will contact the business and schedule a follow-up inspection using a city inspector.

3

What businesses will be inspected?

All food service facilities, and many existing commercial and industrial businesses must be inspected. If you are already being inspected by CAP you fall under this program. Other businesses not being inspected by CAP will fall under this program if they are the following types of businesses:

- Nurseries and green houses
- Mobile automobile or other vehicle washing - (base of operations)
- Mobile carpet and drapery cleaners - (base of operations)
- Mobile high pressure or steam cleaning - (base of operations)
- Landscape and hardscape installation - (base of operations)
- Painting and coating
- Pool, lake and fountain cleaning - (base of operations)
- Automotive related businesses
- Others that the city determines may contribute a significant pollutant load to the streets and storm drains

4

How often will a business be inspected?

Businesses will be prioritized according to their threat to water quality. A number of factors will be used to set the priority. Once the priority is set a business will be inspected annually, bi-annually or once every five years (city inspections may or may not coincide with the county's CAP inspections).

5

What can I do before the inspection?

There are many things you can do. Best Management Practices (BMPs) are procedures and practices you can implement with little or no cost to prevent pollutants and other hazardous materials from leaving your site. The city has a number of free brochures that address storm water and non-storm water pollution BMPs.

Some BMPs include:

- Good Housekeeping
- Preventative Maintenance
- Safe Materials & Handling
- Employee Training