

Your Feedback Helps Us Provide Excellent Classes and Services

The City of Moreno Valley Parks & Community Services Department thanks you for providing us with your opinion and feedback regarding our contract class program. If you would like to discuss this survey or anything that will help us improve our contract class program, please contact the Contract Class Coordinator at 413.3280. If you would prefer, you may write to the Parks & Community Services Department, 14075 Frederick Street, P.O. Box 88005, Moreno Valley, CA 92552, Attn: Contract Class Program. **Please return to the class instructor, Parks and Community Services Department, or mail to the above address.**

Class Title: _____ Class Date(s): _____ Class Time: _____

Location: _____ Instructor: _____

Why did you choose this class? () Location () Instructor () Hobby/Interest () Other _____

Registration

- How did you register for your contract class?
 Mail-in Walk-in Online
- How would you rate the accessibility of online registration?
 Excellent Good Fair Poor N/A
- How would you rate the ability of the staff in helping you to register for the appropriate class?
 Excellent Good Fair Poor
- How would you rate the times that classes are offered?
 Excellent Good Fair Poor
- How would you rate the locations that classes are offered?
 Excellent Good Fair Poor
- Did you have to register for a different class time or session due to the class being full or canceled?
 Yes No
- How would you rate the fees charged for classes?
 Excellent Good Fair Poor

Instructor

- Does the instructor begin and end the class on time?
 Excellent Good Fair Poor
- How was your instructor's enthusiasm, patience, and confidence?
 Excellent Good Fair Poor
- How was your instructor's ability to provide a good mixture of demonstration, explanations, and skill correction during each class meeting?
 Excellent Good Fair Poor
- How was your instructor's ability to keep the class active during each class meeting?
 Excellent Good Fair Poor
- Was the instructor able to maintain safety and discipline during the class meeting?
 Excellent Good Fair Poor
- Did the instructor communicate with you throughout the class about your progress?
 Excellent Good Fair Poor
- How would you rate the overall quality of instruction?
 Excellent Good Fair Poor

Facility

1. How would you rate the cleanliness and appearance of the facility?
 Excellent Good Fair Poor
2. How would you rate the way you were welcomed and treated by City staff?
 Excellent Good Fair Poor
3. How would you rate the size of your class in relation to safety?
 Excellent Good Fair Poor

Contract Class Program

1. How would you rate the individual attention provided for each student?
 Excellent Good Fair Poor
2. How would you rate the overall organization of the Contract Classes program?
 Excellent Good Fair Poor
3. What did you like most about our contract classes?

4. Was there anything about our program that you were dissatisfied with?

5. What would you suggest to improve the quality of organization of our program?

6. Which type of classes would you like to see offered through the Parks & Community Services Department?

7. Will you continue to register for contract classes offered through the Parks & Community Services Department?

Yes No

8. Would you recommend the Parks & Community Services Department contract classes to others?

Yes No

9. Other Comments:

WE VALUE YOUR OPINION!
THANK YOU FOR YOUR PARTICIPATION!